



AI Hub – Empowering Every Employee with AI

A centralized digital presence in DEWA's Smart Office to track, learn, and engage with Artificial Intelligence.

Personal AI Adoption Scorecard

76%

+12% from last month

Based on Copilot, NotebookLM, Agentspace, and other approved AI tools

Peer Comparison Graph

Category	Score
You	76%
Department Avg	65%
DEWA Avg	58%

You're leading your peers in AI productivity!

Leaderboard Widget

Top Divisions by AI Adoption

Innovation & The Future Division	92%
#2 IT Department	88%
#3 Customer Happiness Center	82%

AI Tools Catalog

Copilot 365

AI assistant for Microsoft 365 apps and workspace productivity

[Access](#) [Learn More](#)

NotebookLM

AI-powered research assistant to analyze documents and generate insights

[Access](#) [Learn More](#)

Agentspace

Create and deploy autonomous AI agents for workflow automation

[Access](#) [Learn More](#)

n8n

Workflow automation platform with AI integration capabilities

[Access](#) [Learn More](#)

Gemini

Google's multimodal AI for text, image, and data analysis

[Access](#) [Learn More](#)

ChatGPT Enterprise

Advanced AI chatbot with enterprise security and data protection

[Access](#) [Learn More](#)

Learning & Knowledge Center

User Manuals

Video Tutorials

Quick Guides

FAQs

Featured Tutorial:
"Using Copilot in Excel" (2 min)

Feedback & Support

Hello! I'm Rammas AI. How can I assist you with the AI Hub today?

Ask Rammas a question...

[Share Your Success Story](#)

Six integrated components powering your AI journey



Personal AI Dashboard

Tracks your adoption %, usage trends, and growth versus peers.



AI Tools Access Center

Discover and instantly access approved AI tools with DEWA SSO.



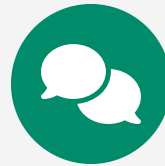
AI Learning Hub

Quick videos, manuals, and success stories curated by AI Champions.



Gamification & Recognition

Earn AI badges ("Explorer", "Innovator", "Leader") as you progress.



Rammis AI Support

Chatbot for FAQs, troubleshooting, and guidance on AI tools.



Department Insights Dashboard

Real-time view of adoption performance across divisions.

Key AI Adoption Metrics

+45%

Increase in AI adoption across divisions in 6 months

120+


Hours saved monthly through Copilot automation

400+

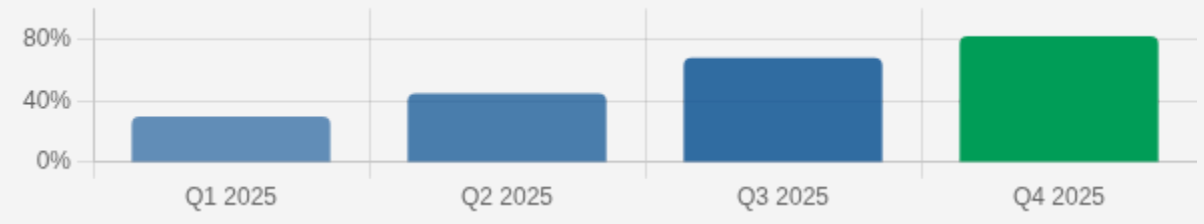
Employees trained through AI Academy & Champions

20+

Approved AI tools integrated with Smart Office

 Measurable efficiency gains and a smarter, empowered workforce.

AI Adoption Growth by Quarter

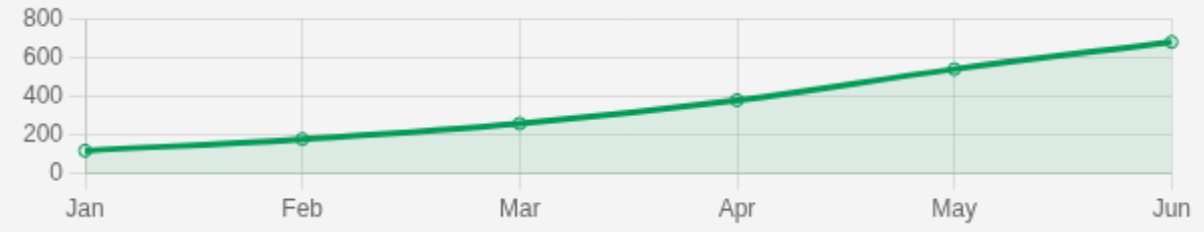


Time Saved vs Tasks Automated




- Document Processing
- Data Analysis
- Meeting Summaries
- Email Management
- Research Tasks

Rising AI Utilization Curve



Monthly AI Challenges & Quizzes

 **Earn Badges & Rewards**
Participate in monthly competitions and build your profile

November Challenge: AI Data Visualization ACTIVE


Create the most insightful data visualization using any DEWA approved AI tool

Weekly AI Knowledge Quiz EVERY THURSDAY


Test your AI knowledge and win points


Available Badges:

- AI Explorer
- Innovator
- AI Leader

 248 participants this month

AI Champions Spotlight


 **Featuring Innovative Employees & Use Cases**
Learn from top performers across DEWA

 **Ahmed Al Falasi** Champion
Innovation & The Future Division

Created an AI-powered dashboard to track water consumption patterns and predict maintenance needs

Tools used: Copilot, Gemini, n8n

AI Feedback Wall

 **Submit Ideas and Success Stories**
Your insights help shape the future of DEWA AI

 **Mariam H.** 2 days ago

"Using NotebookLM to analyze customer feedback has completely transformed our approach to service improvements!"

 28  5

 **Khalid A.** 4 days ago

"Would love to see more AI tools for data visualization and predictive maintenance in the next update!"

 42  12


 **Sara M.** 1 week ago

"Copilot has cut my report writing time in half! Incredibly useful for preparing weekly analytics summaries."

 35  8

[+ Share Your Experience](#)

Ask Rammas Live Sessions

 **Q&A with AI Experts Every Month**
Get answers to your most pressing AI questions


Upcoming Session REGISTER


"Maximizing Productivity with Copilot & NotebookLM"


 November 25, 2025 - 11:00 AM - 12:00 PM

 Hosted by: Dr. Hassan Al Marzooqi, Head of AI Adoption

Previous Sessions:

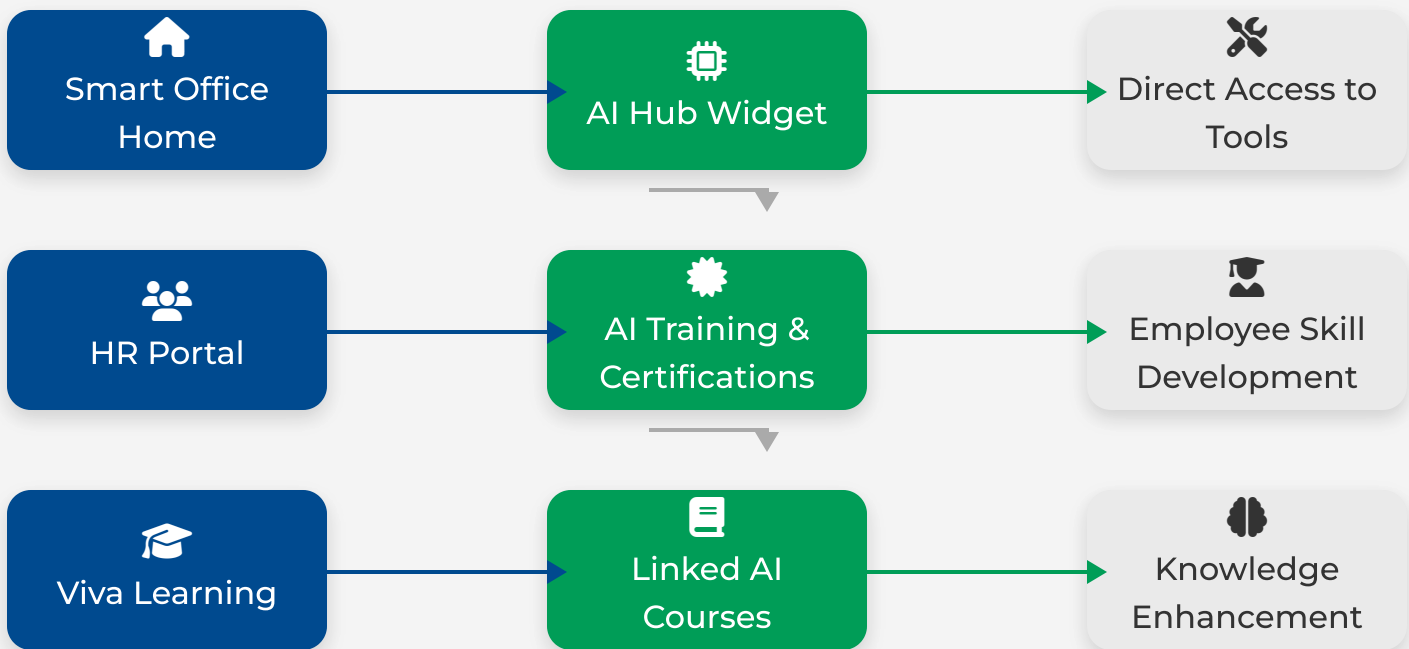
 AI Ethics & Best Practices Oct 28

 AI for Data Analysis Sept 30

 **Rammas AI Assistar** *"Join our monthly sessions to deepen your AI knowledge and get expert answers to your implementation questions!"*

Smart Office Integration Flow

■ Platforms ■ Tools ■ Data



i Seamless Integration Benefits:

The AI Hub connects with existing DEWA platforms through secure APIs, enabling single sign-on (SSO) authentication, central data management, and consistent user experience across the Smart Office ecosystem.



AI Hub Roadmap: Path to 100% AI Adoption

Strategic Implementation Timeline

A phased approach to roll out AI Hub capabilities across DEWA



Q1 2026

Initial deployment with core dashboard functionality and AI tools catalog. Focus on early adopter departments to gather feedback and refine the platform.

- Core dashboards implementation
- Basic AI tools catalog with SSO access
- Early adopter program with 50+ employees



Q3 2026

Expand platform with detailed usage analytics and introduce gamification elements to boost engagement and adoption.

- Copilot usage analytics integration
- Gamified badge system for AI milestones
- Personal AI adoption dashboards



Q1 2027

Foster healthy competition between departments and implement ROI tracking to demonstrate business value of AI adoption.

- Department leaderboards with monthly rankings
- AI ROI tracking dashboard
- Time savings and productivity metrics



Q3 2027

Expand AI education offerings with structured courses and formal certification paths to enhance skills development.

- AI Academy micro-courses library
- AI certification paths by role
- Expert-led workshops and mentorship



Q1 2028

Leverage AI to provide personalized recommendations and insights for each employee based on their usage patterns and growth opportunities.

- AI-powered personalized recommendations
- Smart suggestions for efficiency improvements
- Predictive adoption forecasting



■ Target: 100% AI Adoption by 2028



Dubai Electricity & Water Authority



AI Adoption Department

One Platform. One Vision. 100% AI Adoption.

Contact:

AI Adoption Department – DEWA Headquarters
Email: ai.adoption@dewa.gov.ae
Ext: 1234



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Ask Rammas